

# All Stars Cricket & Dynamos Cricket

## COVID-19 update



**June 2020**

# Why is All Stars cricket able to run but Dynamos Cricket is cancelled?

## Dynamos Cricket

With the restrictions caused by COVID-19, we are unable to launch a brand new programme, provide Money Can't Buy Opportunities and deliver a high-quality experience with fully trained activators this summer. Being a new offering, it was our intention to provide clubs and activators with the necessary new training to deliver Dynamos Cricket in March and April this year, but unfortunately, the ongoing restrictions have meant we were unable to do this so are unable to launch as we had hoped.

## All Stars Cricket

Now in its fourth year, we are confident that, subject to Government guidance on social distancing, cricket clubs that have previously delivered the All Stars programme will be able to deliver the programme to the same high standards with fully trained activators already in place, albeit with some slight changes in what the on pitch experience will look like. As such, we remain optimistic that All Stars will be able to take place later in the summer.

## **One of our clubs was planning to run All Stars Cricket for the first time in 2020, are they able to do so?**

The decision for clubs who are new to All Stars this year will be taken on a case by case basis. New All Stars clubs will have to demonstrate that they have undertaken the required training with their county board and that all safeguarding checks are in place. If you are a new centre and still wish to run this summer, please contact your local County Cricket Board to see if it is feasible to undergo the required training and subsequently deliver the programme.

## **What format will All Stars Cricket take in 2020?**

The programme will inevitably require some modifications to suit COVID-19 restrictions and social distancing measures. Crucially, we will only advise clubs that they can run sessions when the Government has deemed it safe to do so. We will also be requiring clubs to run their own risk assessments and only run sessions if they also feel confident in being able to maintain public safety by following the recommended measures. We will be in touch to let you know about modifications in the coming weeks.



## **Will participants receive a refund for Dynamos Cricket, and can they receive a refund for All Stars if they no longer want their child[ren] taking part?**

All those who have signed up to the 2020 Dynamos Cricket programme will receive an automatic refund.

Once Government guidance allows us to do so, we will be in touch with participants to inform them that All Stars can resume and will also advise you and clubs that they are able to run sessions.

Following that, clubs will be required to get in touch with participants to let them know if they are running sessions and if so, provide an update on new session timings. If children are unable to attend a rescheduled programme, or parents are not comfortable with their child attending, they will be entitled to a full refund. If this is the case, we will request that they contact the All Stars Cricket Helpdesk and we will process refunds individually.

## How long will refund(s) take to be processed?

Our Helpdesk is currently operating in a limited capacity due to COVID-19 and as such, it will take longer than normal to respond to enquiries and process refunds.

Dynamos Cricket refunds will be processed within the next 8 weeks, refunding the programme fee to the same bank card that was used to make the booking. If there are any issues with the refund bouncing, we will be in touch with parents directly.

## Will clubs be impacted by refunds?

Any participant refunds will have a direct impact on the accounts of the clubs involved.

Clubs should ensure there is enough funds in their designated Stripe bank account to cover the amounts that will be refunded to participants, otherwise the refund will not be able to be processed, and it may result in the Stripe account being put on hold.

To minimise the impact on clubs and help support through this difficult time, the ECB will be issuing all centres that are impacted a one-off grant to cover their portion of the income split for refunded participants. We expect this grant to be distributed at the back end of the summer once all refunds have been processed.

We know that it is vitally important to provide cricket opportunities for children and we hope clubs will be able to use this money to help provide some cricketing activity for children at your club later in the summer once the Government guidance allows. The ECB will also distribute some ideas on how best to deliver this activity when the time comes.

## **Do clubs need to contact parents? What else do clubs need to do at this stage?**

We will be contacting all parents directly to let them know of these decisions.

Whilst there is no requirement to inform Dynamos Cricket participants of the cancellation, we would ask that if and when we get Government permission, clubs inform All Stars parents of either their intention to reschedule All Stars sessions, or to cancel them for 2020.

Once we receive Government confirmation of the ability to run sessions, we will be in touch with County Cricket Boards and clubs to provide details of what they need to do in terms of rescheduling sessions and contacting any new participants who have not yet registered.